



## Service and Repair

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Delivering Fast, Right & Caring Service and Repair by people who care.

Putting lives in motion.™

- MANUFACTURER CERTIFIED TECHNICIANS ARE THE HIGHEST TRAINED IN THE INDUSTRY
- YEARLY 19 POINT SAFETY INSPECTION AND BATTERY REPLACEMENT
- COVERAGE AND INSURANCE VERIFICATION FOR ALL REPAIRS
- ALL LINES OF REPLACEMENT PARTS
- RENTAL EQUIPMENT AVAILABLE DURING MAJOR SERVICES
- OVER THE PHONE DIAGNOSIS AND TROUBLE-SHOOTING
- NATIONAL CUSTOMER CARE CENTER 800.500.9150

## In Shop Service

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We are delighted to provide excellent “In Shop” customer service. Our certified repair facility is staffed with quality trained technicians and customer greeting/waiting areas. If equipment is dropped off we can diagnosis and order parts right away. If you cannot bring your chair in to our service facility, we can help you arrange for pick up and delivery.

## In Home Service

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We can bring our mobile shop and technician to you. Customers needing “In Home” services can expect a service technician to be available within 7 to 10 business days. Customers residing outside our immediate service area will be scheduled for the first available route. These routes vary by location, please call your local branch for details.

## Warranty / Returns

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United Seating & Mobility honors all Manufacturers’ warranties on parts for the products we sell. Warranty claims are to be processed according to manufacturers guidelines and in accordance with the law. Labor charges may apply to replace specific warranty parts. Returns are accepted on equipment determined to be unsuitable at the time it is fitted, rented or sold.

United Seating & Mobility  
Hours of Operation 8:30 a.m. - 5:00 p.m. Monday - Friday  
Contact your local branch for more information.

[UnitedSeating.com](http://UnitedSeating.com)