



## MEET DWAIN

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Dwain was blue when he was born and was dependent on a respirator. The doctors said he would be in a vegetative state his entire life. His parents were told it was best to put him in an institution before they became too attached. But Dwain Bollinger was born to defy odds and to prove miracles manifest in the most unlikely of situations.

Dwain's mother, Rose, was a week past due when the doctors induced labor. Right before delivering, Rose began to have convulsions that ultimately cut off oxygen to Dwain's brain for nearly nine minutes.

Kept in an incubator for days after his birth, Dwain was isolated from his mother and father's touch. His weight dropped in half from nearly ten pounds to less than five. He was unable to breathe on his own, let alone able to eat. The outcome looked bleak.

The Bollingers refused to give up hope. It wasn't long before Dwain was breathing on his own and heading home, despite apprehension from the doctors.

There was a belief among the family that Dwain was a precious child, just like any other. He was not to be treated like a vegetable, but like a curious child who needed to learn. With the unconditional love and the focus on Dwain's abilities as opposed to his disabilities, he was flourishing, eclipsing doctor's predictions.

Dwain attended a special school in St. Louis where he learned to type using a pointer and even played some sports. He was becoming comfortable in his own skin, even when referred to as the "backwards kid" since he had learned to push himself in his wheelchair backwards. Most importantly, he took



his studies seriously and didn't allow himself the latitude to slack just because he was confined to a wheelchair.

Today Dwain is in his 40's, has written two books and has few regrets, except for one. He would like to find the doctors who told his parents to give up on him. He would tell them how wrong they were.

## 2010 PARALYMPIC WINTER GAMES

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Inspiring stories and amazing athletic ability.

The 2010 Paralympic Winter Games in Vancouver are just around the corner. The official site is [www.vancouver2010.com](http://www.vancouver2010.com) and features podcasts about the Alpine Skiing and Ice Sledge Hockey.

Take a moment to visit the site and view the podcast on Alpine Skiing. It is approximately 9 minutes and well worth the view. The interview is from the Whistler slopes and visits with many of the athletes.





# United News

## Congratulations Team Tampa for Outstanding Service

This is a United Team success story. The characters are not fictional, they are team members you know and love.

“I wanted to let you know about outstanding service I received from some of my team members. I received a referral on a brother and sister, they have a disease that causes them to lay in bed at night and cry from the pain. When I called their Mom to schedule their evaluations, she stated her insurance would terminate in two weeks. And she asked if we could accomplish this. I confirmed with Janna that an authorization from Cigna could be obtained. Then Robert (ATP) was there the next day.

After that my team in COP took this order and ran with it. Each person that touched this order went above and way beyond to help

make this happen. I received e-mails and phone calls to keep me in the loop and I am proud to say the equipment is “pending receiving” and when I spoke to the Mom she was on the verge of tears because she did not think this would happen in the short time allotted.

Please recognize my fellow team members:

- Heather Schenck
- Todd Garner
- Verlean Davis
- Dena Buie
- Kathy Nelson
- Angie Ramey
- Margaret Wilde
- Jackie Nothstine
- Lynn Tooks
- Sam Peters
- Jamie Johnson
- Becky McKey

Sometimes we are not aware of the impact we have in our client’s lives, but I can tell you one thing, we have improved the quality of life for this family. We should all be proud of the part each of us played to help give these children back a little more of their childhood.”

Submitted by Melissa Tauchnitz  
Customer Care Representative  
Tampa, FL

Thank you Melissa and  
Team Tampa!



## United Grows in to Seattle, WA



United Seating and Mobility has opened a satellite location office in the Seattle Washington area. Ken Frye, ATP, Seating and Mobility Specialist will be assisting our customers from 19011 36th Avenue West, Suite D, Lynnwood, WA 98036. Phone 425-673-6191.

Congratulations! United’s goal is always first time quality, because we know that doing it right the first time results in satisfied customers.