



# United News

## MEET TODD

My name is Todd Lindsey and 30 years ago, I was born with cerebral palsy, which confined me to a wheelchair. What helps me to have a positive attitude is knowing that I have the support of my caregiver. Because of my cerebral palsy, I have severe spasticity and this limits my ability to perform daily activities such as dressing, bathing, eating and going to and from Dr. and therapy appointments, etc. My mind is very active and as capable as any “normal” person. Unfortunately, my body does not cooperate with what my brain is telling it to do.

The support I have from the company that provides service to my wheelchair is invaluable. These dedicated people help maintain my wheelchair and are just as important for my independence. As with other people, who keep their automobiles in good working order, it is just as important for my wheelchair to be

in good, safe working order. My wheelchair seating system provides me with the ability to alter my positioning without having to transfer out of my wheelchair by providing me with the tilt-in-space seating system.

I am a very active and social individual and volunteer whenever possible with organizations, as well as, activities within my home and community. I may not be able to function physically, but I am of very sound mind and recognize how important it is for me and others in the same situation to have the equipment necessary to retain the level of independence and quality of life that everyone strives for and deserves.

In my teenage years, I was in a skilled nursing facility for a short time recovering from major surgery. This is not something that I would



consider an alternative to living independently in my own home. Over the years, a major breakthrough for the disabled community has been to become a vital participant in their community. Without my wheelchair this would no longer be possible for me. Taking away or reducing funding for wheelchairs, batteries and other accessories would force me to consider having to live in a nursing facility, since without my power wheelchair, my caregiver would be unable to tend to my daily needs.

## US SLEDGE HOCKEY TEAM WINS GOLD

The US Sledge Hockey team captured the gold medal, beating Japan 2-0. The US's leading scorer during the games was Alexi Salamone. He scored four goals and eight points in five games.

He was quoted “To win this gold medal in the Paralympics, the highest stage of competition, I’m so grateful to everyone for what they have done for me all the way.”

Congratulations Team USA. You are amazing!





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## Congratulations Team Greensboro NC for Outstanding Service

This is a United Team success story. The characters are not fictional, they are team members you know and love.

I recently received a wonderful call from one of our clients:

Laura's husband had just received his new Invacare M51 PWRC and they were so excited and thankful that she had to let someone know how "amazing" the Greensboro team was!

Scott Bryant - "such a nice man"

- had just driven away after delivering the chair, so she decided to pick up the phone. This had been a long ordeal. Laura wasn't sure at one point if Howard would get the chair, the process had started in October 2009 when their insurance denied a POV. That's when they contacted United Seating & Mobility. Laura called Traci weekly, sometimes daily. Traci was always "very kind" and "helpful", always willing to call the insurance company and check status or to refax the documentation "one more time". Howard's physician wrote

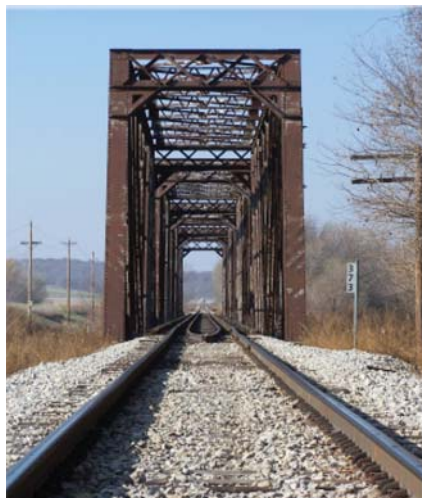
no less than five letters to their insurance company. Laura got involved and spoke to supervisors to expedite the process. Laura told me that Traci felt "like family" and that she was very grateful to United Seating & Mobility for taking care of her!

Submitted by Laura S.  
Customer  
Greensboro, NC

Thank you Scott, Traci, and Team Greensboro for your outstanding effort!



## United Grows into Belmond, IA



United Seating and Mobility is growing. We have opened a new office in the Belmond Iowa area. Dean Higgins, ATP, Seating and Mobility Specialist will be assisting our customers from 210 E. Main Street, Belmond, IA 50421. Dean has an extensive knowledge of seating and positioning systems. He may be reached at 641.444.3405.

Congratulations! United's goal is always first time quality, because we know that doing it right the first time results in satisfied customers.